

Kent Children's Social Care

Performance Management Report

April 2017

Produced By: SCS Management Information

Publication Date: 19 May 2017



Guidance Notes




POLARITY

H	The aim of this indicator is to achieve the highest number/percentage possible.
L	The aim of this indicator is to achieve the lowest number/percentage possible.
T	The aim of this indicator is to stay close to the target that has been set.

RAG RATINGS

R	A red rating indicates that the current performance is significantly away from the target set.
A	An amber rating indicates that the current performance is close to the target set.
G	A green rating indicates that the current performance has met the target that has been set.
No RAG Rating	RAG ratings are not applied to indicators that have a denominator less than 5.

DIRECTION OF TRAVEL (DOT)

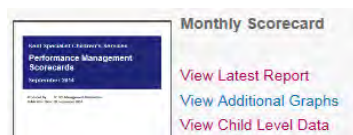
	A green arrow indicates that performance has improved this month when compared to last month. Depending on the polarity of the indicator, an improvement in performance could either be a reduction or increase in numbers/percentage.
	An amber arrow indicates that performance has remained the same as last month.
	A red arrow indicates that performance has worsened this month when compared to last month. Depending on the polarity of the indicator, a worsening in performance could either be a reduction or increase in numbers/percentage.

KEY TO ABBREVIATIONS

Num	Numerator	CP	Child Protection
Denom	Denominator	CIC	Children in Care
R12M	Rolling 12 Months	BLA	Becoming Looked After
SS	Snapshot	SGO	Special Guardianship Order
C&F Assessments	Child and Family Assessments	UASC	Unaccompanied Asylum Seeking Children
CIN	Child in Need	QSW	Qualified Social Worker
PF	Private Fostering	CSWT	Childrens Social Work Teams
IHA	Initial Health Assessment	PEP	Personal Education Plan

PERFORMANCE INDICATOR GRAPHS AND CHILD LEVEL DATA

The latest graphs and Child level data are published on the SCS Performance Management website (see screenshot below)



KEY CHANGES MADE TO THE REPORT THIS MONTH

New 17/18 scorecard indicators and targets added

SMALL DENOMINATORS

Caution should be applied in the overinterpretation of the results for those performance measures which are calculated against low numbers. In order to highlight this, any denominators with a value between 1 and 9 have been highlighted in light blue. Any indicators that have a denominator that is less than 5 have no RAG rating applied to them.

ROLLING 12 MONTHS

The rolling 12 month period that is being used in this report is: 01/05/2016 to 30/04/2017

ADOPTION & SG TEAM, ADOLESCENT TEAMS AND CRU

Please note that these teams do not have an individual scorecard as their caseholding numbers are very small, however, the performance of the children associated with these teams is counted within the county and relevant area level pages

MANAGEMENT INFORMATION CONTACT DETAILS

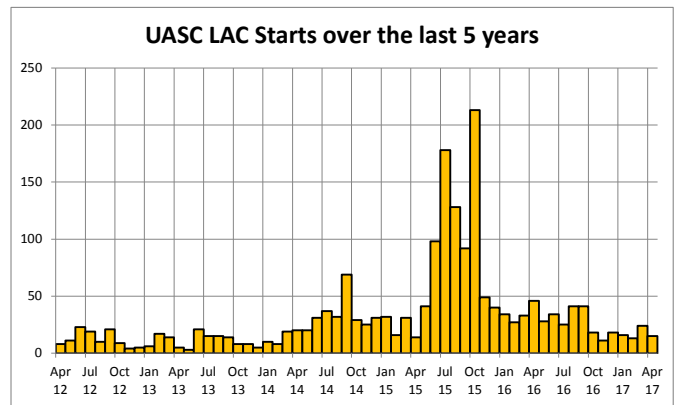
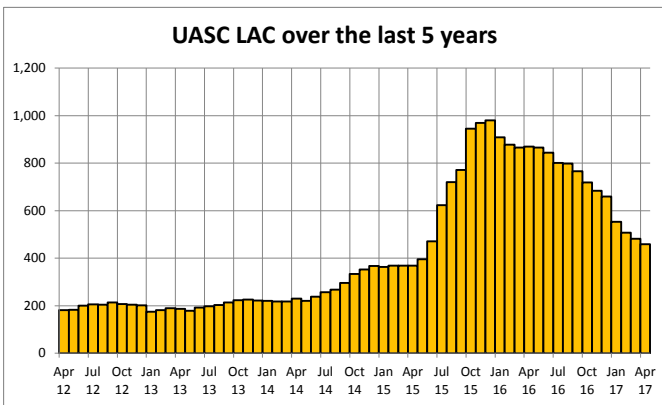
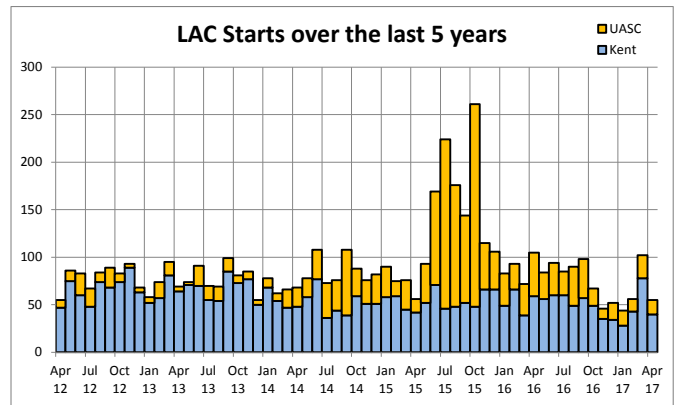
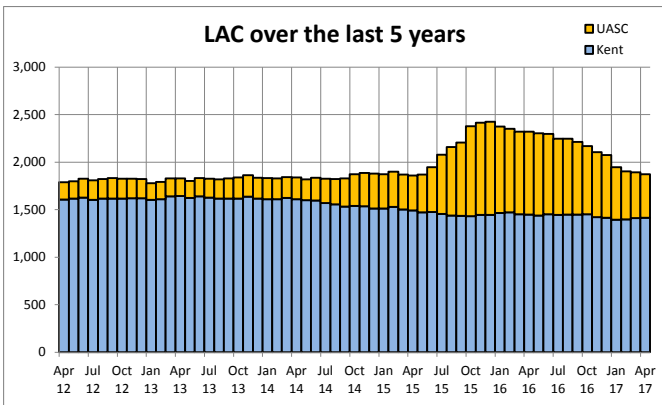
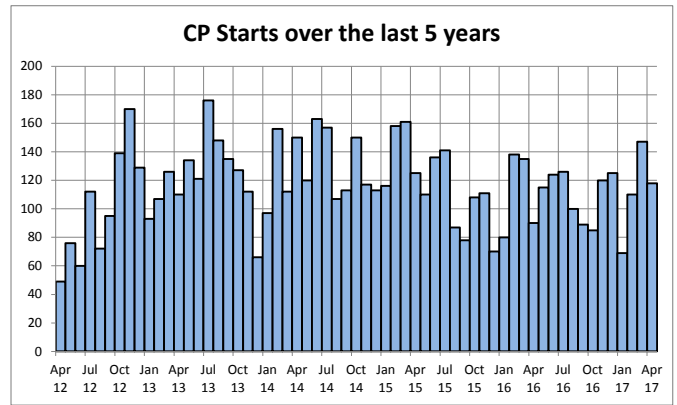
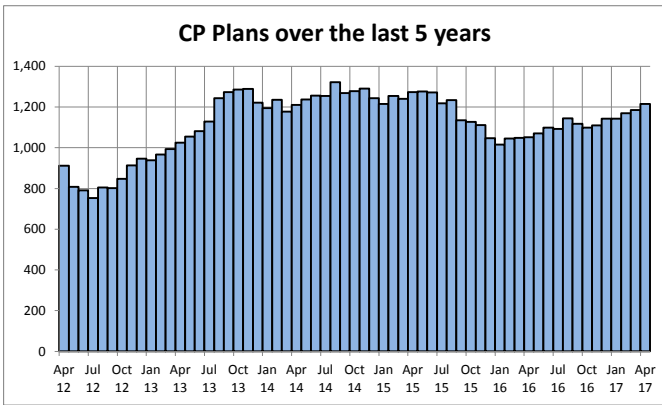
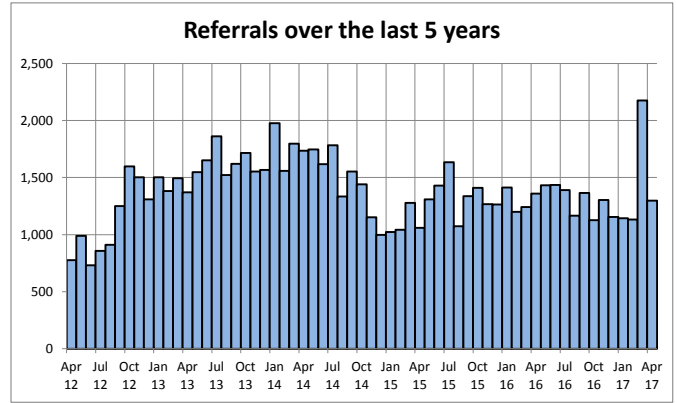
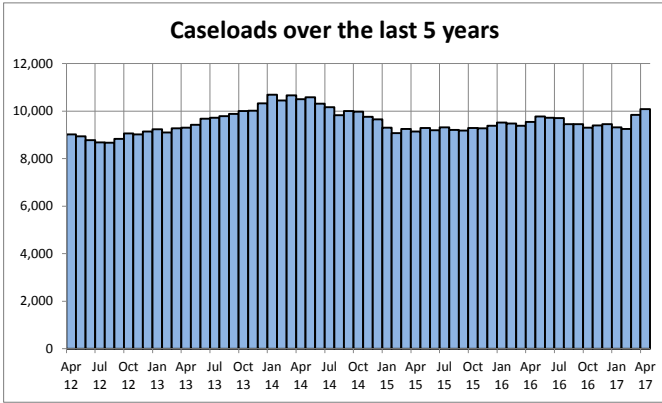
Maureen Robinson - 03000 417164	Celene Benjamin - 03000 417022
Chris Nunn - 03000 417145	Ian Valentine - 03000 417189
Paul Godden - 03000 417078	Vicky Best - 03000 415846

SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	10080	9840	+240	1297	1308	1215	1185	+30	118	88	1874	1893	-19	459	481	-22	55	69	27	27	0
North Kent	1323	1312	+11	264	303	181	185	-4	15	19	271	268	+3	64	68	-4	7	5	0	1	-1
East Kent	2630	2537	+93	430	419	410	399	+11	38	28	612	614	-2	57	64	-7	19	13	3	2	+1
South Kent	1981	1881	+100	323	262	386	364	+22	46	24	337	344	-7	46	46	0	11	20	11	10	+1
West Kent	1303	1280	+23	221	235	224	224	0	18	17	325	331	-6	66	68	-2	3	9	9	9	0
Disability Service	1164	1154	+10	16	66	14	13	+1	1	0	102	100	+2	1	1	0	1	0	0	0	0
Ashford CSWT	496	453	+43	111	89	121	125	-4	5	9	4	4	0	0	0	0	3	0	2	2	0
Canterbury CSWT	393	398	-5	81	112	99	92	+7	17	7	6	6	0	0	0	0	3	1	1	0	+1
Dartford CSWT	270	237	+33	87	95	60	50	+10	4	6	4	0	+4	0	0	0	0	0	0	0	0
Dover CSWT	521	496	+25	113	93	125	104	+21	26	3	2	5	-3	0	0	0	4	5	8	8	0
Gravesham CSWT	436	453	-17	114	97	69	66	+3	8	1	0	0	0	0	0	0	4	0	0	0	0
Maidstone CSWT	411	405	+6	97	115	88	88	0	7	5	2	1	+1	0	0	0	1	0	5	5	0
Sevenoaks CSWT	277	277	0	59	104	35	34	+1	2	1	3	1	+2	0	0	0	3	1	0	1	-1
Shepway CSWT	574	543	+31	94	73	136	133	+3	15	11	6	3	+3	0	0	0	4	0	1	0	+1
Swale CSWT	780	709	+71	172	133	130	121	+9	14	5	13	8	+5	0	0	0	7	1	2	2	0
Thanet Margate CSWT	414	429	-15	84	87	77	97	-20	2	10	4	10	-6	0	0	0	0	0	1	2	-1
Thanet Ramsgate CSWT	358	316	+42	87	75	82	69	+13	4	2	1	1	0	0	0	0	0	0	3	3	0
The Weald CSWT	511	484	+27	121	114	120	115	+5	11	5	7	9	-2	0	0	0	1	0	4	4	0
North Kent CIC	299	307	-8	1	3	16	35	-19	0	11	262	264	-2	64	68	-4	0	3	0	0	0
East Kent (Can/Swa) CIC	359	357	+2	2	3	13	11	+2	0	1	323	316	+7	43	42	+1	5	2	0	0	0
East Kent (Tha) CIC	279	277	+2	0	3	8	9	-1	0	3	246	255	-9	14	22	-8	1	8	0	0	0
South Kent CIC	362	357	+5	2	2	4	2	+2	0	1	323	329	-6	46	46	0	0	15	0	0	0
West Kent CIC	354	361	-7	0	2	16	21	-5	0	7	314	318	-4	66	68	-2	1	8	0	0	0
SUASC Service	241	251	-10	12	20	0	0	0	0	0	225	234	-9	225	234	-9	10	22	0	0	0
Disability EK	536	595	-59	8	33	10	10	0	0	0	60	65	-5	1	1	0	0	0	0	0	0
Disability WK	628	559	+69	8	33	4	3	+1	1	0	42	35	+7	0	0	0	1	0	0	0	0
Adoption & SG	117	100	+17	19	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	0	0
Care Leaver Service (18+)	1297	1296	+1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

SCS Activity

County Level



Scorecard - Kent

Apr 2017

ID	Indicators	Polarity	Data Period	Latest Result				1 month ago		1 year ago		Short Term Performance: Rolling 3 months and RAG Status
				Latest Result and RAG Status	Num	Denom	Target	Result	DoT	Result	DoT	
REFERRAL AND ASSESSMENTS												
1	% of referrals with a previous referral within 12 months	L	R12M	22.5% G	3635	16125	25.0%	23.4% ↑		21.7% ↓		21.9% G
2	% of C&F Assessments that were carried out within 45 working days	H	R12M	91.5% G	14894	16285	90.0%	91.3% ↑		89.4% ↑		90.7% G
3	% of Children seen at C&F Assessment	H	R12M	98.0% A	15208	15520	98.0%	98.2% ↓		98.3% ↓		97.5% A
CHILDREN IN NEED												
4	% of CIN with a CIN Plan in place	H	SS	86.8% A	1962	2261	90.0%	87.7% ↓		87.0% ↓		- -
5	% of CIN who have been seen in the last 28 days	H	SS	80.1% A	1431	1786	90.0%	85.8% ↓		83.4% ↓		- -
6	Numbers of Unallocated Cases	L	SS	73 R	-	-	0	1 ↓		0 ↓		- -
PRIVATE FOSTERING												
7	% of PF visits held in timescale (Current PF Arrangements only)	H	SS	81.2% A	125	154	90.0%	83.9% ↓		87.3% ↓		- -
MISSING CHILDREN												
8	% of Returner Interviews completed within 3 working days	H	R12M	74.7% R	1303	1744	85.0%	74.8% ↓		62.5% ↓		74.7% R
CHILD PROTECTION												
9	% of Current CP Plans lasting 18 months or more	L	SS	6.3% G	76	1215	10.0%	5.7% ↓		8.0% ↑		- -
10	% of CP Visits held within timescale (Current CP only)	H	SS	88.2% A	19060	21606	90.0%	89.2% ↓		90.8% ↓		- -
11	% of CP cases which were reviewed within required timescales	H	SS	100.0% G	844	844	98.0%	100.0% ↓		99.9% ↑		- -
12	% of Children becoming CP for a second or subsequent time	T	R12M	19.4% G	257	1328	17.5%	19.4% ↑		19.6% ↑		16.5% G
13	% of CP Plans lasting 2 years or more at the point of de-registration	L	R12M	4.0% G	47	1161	5.0%	3.8% ↓		2.3% ↓		5.0% G
14	% of Children seen at Section 47 enquiry	H	R12M	98.0% A	4552	4646	98.0%	98.1% ↓		98.1% ↓		96.5% A
15	% of ICPC's held within 15 working days of the S47 enquiry starting	H	R12M	86.3% G	1161	1345	85.0%	85.6% ↑		84.2% ↑		83.6% A
CHILDREN IN CARE												
16	CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.9% A	242	1874	10.0%	12.6% ↓		12.8% ↓		- -
17	CIC Placement Stability: % in same placement for last 2 years	H	SS	68.9% A	377	547	70.0%	69.0% ↓		69.3% ↓		- -
18	% of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC)	H	SS	86.9% G	998	1149	85.0%	86.5% ↑		87.4% ↓		- -
19	% of CIC placed within 20 miles from home (exc UASC)	H	SS	81.2% G	1108	1364	80.0%	81.3% ↓		81.5% ↓		- -
20	% of Placement Arrangement Meetings completed within 5 working days	H	R12M	60.7% R	1315	2165	90.0%	61.8% ↓				63.2% R
21	% of Children who participated at CIC Reviews	H	R12M	96.1% G	5111	5316	95.0%	96.3% ↓		95.3% ↑		96.3% G
22	% of CIC cases which were reviewed within required timescales	H	SS	99.1% G	1808	1824	98.0%	98.2% ↑		96.4% ↑		- -
23	% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.1% A	1608	1826	90.0%	85.6% ↑		95.6% ↓		- -
24	% of CIC cases where all Health Assessments were held within required timescale	H	SS	86.9% A	1586	1826	90.0%	87.4% ↓		79.8% ↑		- -
25	% of IHA referrals within 5 working days of becoming Looked After	H	R12M	85.0% A	446	525	90.0%	85.5% ↓		37.0% ↑		89.9% A
26	% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	45.5% A	550	1210	60.0%	51.5% ↓		60.2% ↓		- -
ADOPTION												
27	% of cases adoption agreed as plan within 4mths, for those with an agency decision	H	R12M	68.0% R	68	100	80.0%	69.3% ↓		63.9% ↑		59.1% R
28	Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	R12M	354.6 G	30494	86	426.0	351.4 ↓		487.1 ↑		428.3 A
29	Ave. no of days between court authority to place a child and the decision on a match	L	R12M	115.8 G	9495	82	121.0	113.5 ↓		222.2 ↑		142.3 A
30	% of Children leaving care who were adopted (exc UASC)	H	R12M	14.1% A	86	608	15.0%	12.8% ↑		15.0% ↓		17.6% G
CARE LEAVERS												
31	% of Care Leavers that Kent is in touch with	H	R12M	85.7% G	1329	1550	85.0%	86.0% ↓		58.0% ↑		84.3% A
32	% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	94.7% G	1258	1328	90.0%	94.6% ↑		92.2% ↑		92.9% G
33	% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	63.2% A	839	1328	65.0%	62.7% ↑		58.4% ↑		64.5% A
34	% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	94.4% G	1240	1313	90.0%	98.1% ↓		94.4% ↑		- -
QUALITY ASSURANCE												
35	% of Case File Audits completed	H	R12M	97.4% G	601	617	95.0%	97.7% ↓		99.1% ↓		91.5% A
36	% of Case File Audits rated good or outstanding	H	R12M	68.2% A	410	601	70.0%	67.4% ↑		61.2% ↑		76.0% G
37	% of CP Social Work Reports rated good or outstanding	H	R12M	65.3% A	1514	2317	75.0%	65.1% ↑		66.5% ↓		65.6% A
38	% of CIC Care Plans rated good or outstanding	H	R12M	69.2% A	3634	5251	75.0%	69.3% ↓		62.3% ↑		66.7% A
STAFFING												
39	% of caseholding posts filled by KCC Permanent QSW	H	SS	80.3% A	401.5	499.8	85.0%	80.1% ↑		74.6% ↑		- -
40	% of caseholding posts filled by agency staff	L	SS	14.0% G	70.2	499.8	15.0%	13.8% ↓		21.2% ↑		- -
41	Average Caseloads of social workers in CIC Teams	L	SS	15.6 A	1653	105.8	15.0	15.5 ↓		16.1 ↑		- -
42	Average Caseloads of social workers in CSWTs	L	SS	23.4 R	5441	232.5	18.0	22.0 ↓		21.1 ↓		- -
43	Average Caseloads of fostering social workers	L	SS	16.8 G	790	47.0	18.0	17.2 ↑		18.3 ↑		- -

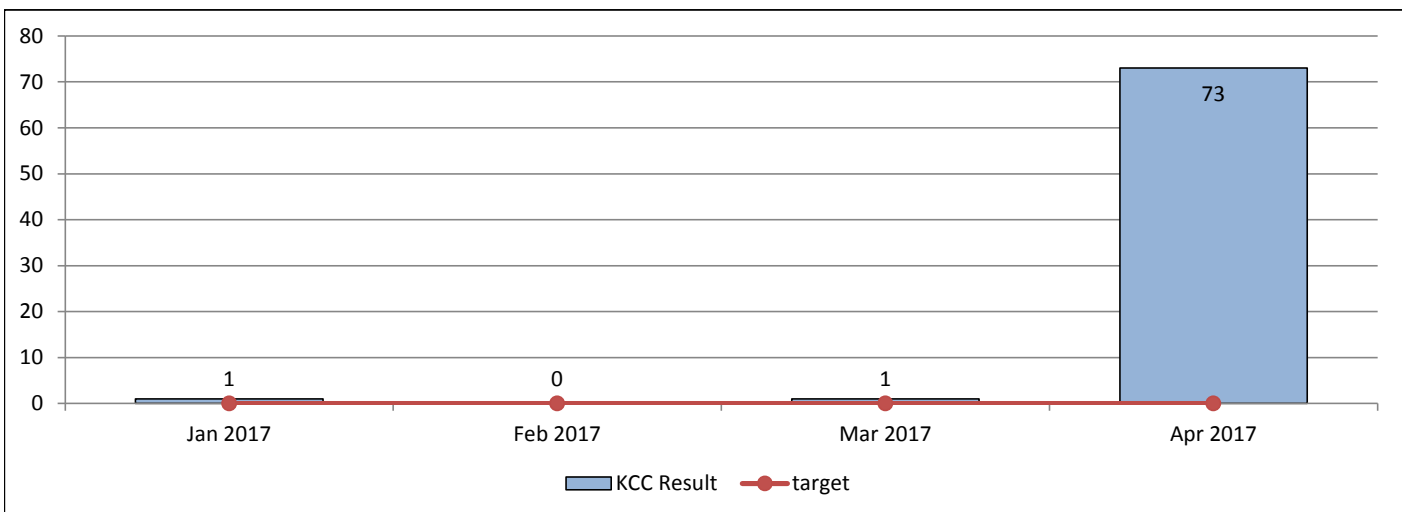
GREEN	AMBER	RED
19	19	5

LATEST PERFORMANCE RAG RATING

Scorecard - Impact of UASC

Indicators	Polarity	Data Period	INCLUDING UASC				EXCLUDING UASC			Variance with UASC excluded		
			Latest Result and RAG Status	Num	Denom	Target for 16/17	Latest Result and RAG Status	Num	Denom			
CHILDREN IN CARE - KENT												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.9%	A	242	1874	10.0%	12.6%	A	178	1415	-0.3%
CIC Placement Stability: % in same placement for last 2 years	H	SS	68.9%	A	377	547	70.0%	69.2%	A	375	542	+0.3%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	60.7%	R	1315	2165	90.0%	62.7%	R	911	1454	+1.9%
% of Children who participated at CIC Reviews	H	R12M	96.1%	G	5111	5316	95.0%	98.2%	G	3379	3441	+2.1%
% of CIC cases which were reviewed within required timescales	H	SS	99.1%	G	1808	1824	98.0%	99.7%	G	1373	1377	+0.6%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.1%	A	1608	1826	90.0%	88.0%	A	1213	1378	-0.0%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	86.9%	A	1586	1826	90.0%	90.7%	G	1250	1378	+3.9%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	85.0%	A	446	525	90.0%	84.3%	A	393	466	-0.6%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	45.5%	A	550	1210	60.0%	52.5%	A	479	912	+7.1%
CHILDREN IN CARE - NORTH KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.3%	R	36	271	10.0%	14.5%	R	30	207	+1.2%
CIC Placement Stability: % in same placement for last 2 years	H	SS	68.0%	A	51	75	70.0%	68.0%	A	51	75	0.0%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	69.2%	R	171	247	90.0%	67.3%	R	144	214	-1.9%
% of Children who participated at CIC Reviews	H	R12M	98.4%	G	669	680	95.0%	98.6%	G	490	497	+0.2%
% of CIC cases which were reviewed within required timescales	H	SS	98.5%	G	260	264	98.0%	98.5%	G	197	200	+0.0%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	92.1%	G	244	265	90.0%	91.0%	G	183	201	-1.0%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	86.0%	A	228	265	90.0%	89.6%	A	180	201	+3.5%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	88.6%	A	62	70	90.0%	88.6%	A	62	70	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	40.4%	R	67	166	60.0%	42.3%	R	55	130	+1.9%
CHILDREN IN CARE - EAST KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.6%	A	77	612	10.0%	11.2%	A	62	555	-1.4%
CIC Placement Stability: % in same placement for last 2 years	H	SS	71.5%	G	153	214	70.0%	72.2%	G	153	212	+0.7%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	56.9%	R	345	606	90.0%	56.9%	R	315	554	-0.1%
% of Children who participated at CIC Reviews	H	R12M	96.6%	G	1484	1536	95.0%	98.7%	G	1313	1330	+2.1%
% of CIC cases which were reviewed within required timescales	H	SS	99.8%	G	593	594	98.0%	100.0%	G	538	538	+0.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	79.8%	R	474	594	90.0%	80.5%	R	433	538	+0.7%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	89.4%	A	531	594	90.0%	90.7%	G	488	538	+1.3%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	82.7%	A	162	196	90.0%	82.7%	A	162	196	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	51.2%	A	208	406	60.0%	51.2%	A	185	361	+0.0%
CHILDREN IN CARE - SOUTH KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	17.8%	R	60	337	10.0%	18.2%	R	53	291	+0.4%
CIC Placement Stability: % in same placement for last 2 years	H	SS	62.5%	R	65	104	70.0%	62.7%	R	64	102	+0.2%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	64.2%	R	256	399	90.0%	63.7%	R	230	361	-0.4%
% of Children who participated at CIC Reviews	H	R12M	97.3%	G	867	891	95.0%	97.8%	G	726	742	+0.5%
% of CIC cases which were reviewed within required timescales	H	SS	99.7%	G	326	327	98.0%	100.0%	G	281	281	+0.3%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	96.6%	G	316	327	90.0%	96.4%	G	271	281	-0.2%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	94.5%	G	309	327	90.0%	94.3%	G	265	281	-0.2%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	82.8%	A	77	93	90.0%	82.8%	A	77	93	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	59.7%	A	123	206	60.0%	61.9%	G	109	176	+2.2%
CHILDREN IN CARE - WEST KENT AREA												
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	12.0%	A	39	325	10.0%	10.8%	A	28	259	-1.2%
CIC Placement Stability: % in same placement for last 2 years	H	SS	66.0%	A	70	106	70.0%	65.7%	A	69	105	-0.3%
% of Placement Arrangement Meetings completed within 5 working days	H	R12M	68.6%	R	212	309	90.0%	66.3%	R	177	267	-2.3%
% of Children who participated at CIC Reviews	H	R12M	98.3%	G	827	841	95.0%	98.6%	G	617	626	+0.2%
% of CIC cases which were reviewed within required timescales	H	SS	99.7%	G	321	322	98.0%	100.0%	G	256	256	+0.3%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	89.1%	A	287	322	90.0%	91.0%	G	233	256	+1.9%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	87.9%	A	283	322	90.0%	88.3%	A	226	256	+0.4%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	91.4%	G	85	93	90.0%	91.4%	G	85	93	0.0%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	56.7%	A	122	215	60.0%	63.3%	G	105	166	+6.5%
OTHER INDICATORS - KENT												
% of Care Leavers that Kent is in touch with	H	R12M	85.7%	G	1329	1550	85.0%	89.1%	G	684	768	+3.3%
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	94.7%	G	1258	1328	90.0%	93.4%	G	634	679	-1.4%
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	63.2%	A	839	1328	65.0%	49.5%	R	336	679	-13.7%
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	94.4%	G	1240	1313	90.0%	95.4%	G	559	586	+1.0%
% of C&F Assessments that were carried out within 45 working days	H	R12M	91.5%	G	14894	16285	90.0%	91.6%	G	14628	15971	+0.1%
Numbers of Unallocated Cases	L	SS	73	R	-	-	0	73	R	-	-	0

Number of unallocated cases			Red
Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Jan 2017	Feb 2017	Mar 2017	Apr 2017
KCC Result	1	0	1	73
Target	0	0	0	0
RAG Rating	Amber	Green	Amber	Red

Commentary

During April there were a significant number of unallocated cases, the majority of which (58) were due to the restructuring within the Disabled Children and Young Peoples Teams. None of these cases involved Children who were subject to a Child Protection Plan, or who were in the care of the Local Authority. All of the cases were allocated to an Assistant Social worker who ensured that the children were seen within the appropriate timescales. The allocation to Assistant Social Workers is a change in practice within this new structure which requires changes to the IT system used. These system changes are in progress and once in place will accurately reflect the practice guidelines which have been put in place.

The remaining 15 unallocated cases were within Specialist Children's Services teams and were the result of increased demand following a significant rise in referral rates during March 2017. For the period that they were unallocated the cases were overseen by the relevant Team Manager and all of these cases have subsequently been allocated to a Social Worker.

Data Notes

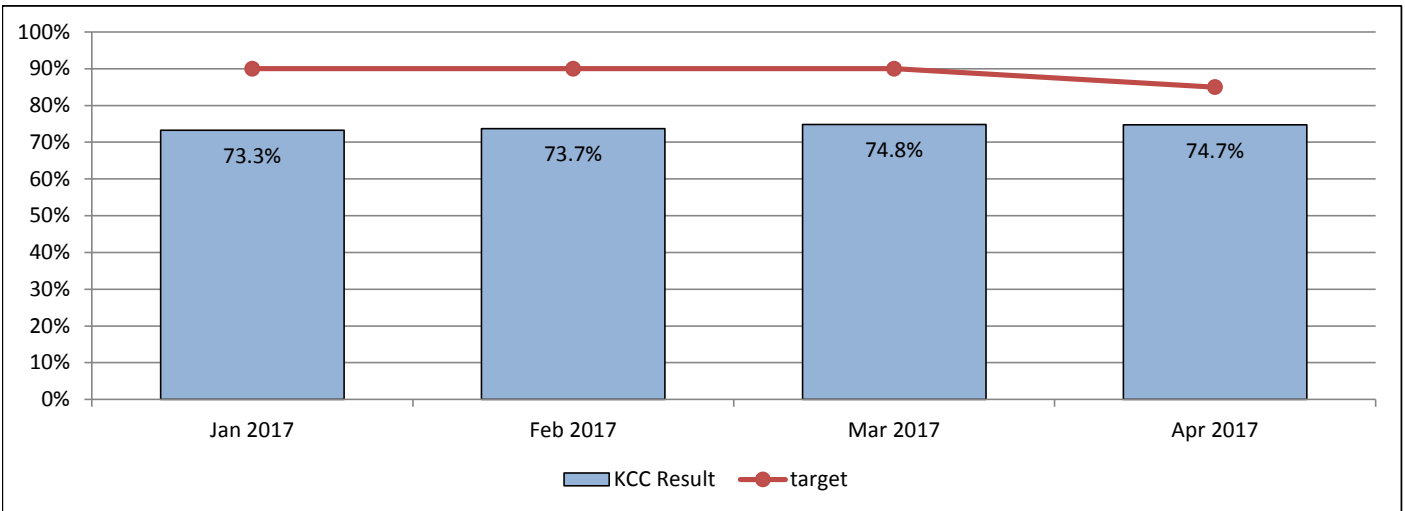
Target: 0 (RAG Bandings: Above 10 = Red, 1 to 10 = Amber, 0 = Green)

Tolerance: Lower values are better

Data: Figures shown are based on a snapshot as at the end of the reporting month

Data Source: Liberi

% of Returner Interviews completed within 3 working days			Red
Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Jan 2017	Feb 2017	Mar 2017	Apr 2017
KCC Result	73.3%	73.7%	74.8%	74.7%
Target	90.0%	90.0%	90.0%	85.0%
RAG Rating	Red	Red	Red	Red

Commentary

Performance for the percentage of Returner Interviews carried out within 3 working days of a child/young person being located following a missing incident has remained between 72% and 74% for the last 12 months.

Although there is an expectation that Returner Interviews will be conducted within 72 hours there is no national or regional benchmarking data available. The absence of benchmarking data makes it difficult to assess Kent's performance but a local target of 85% has been set to drive up the timeliness of these Returner Interviews. This target has been reduced from the previous Target of 90% which was felt to be unrealistic given the challenges and the performance rates for 2016/17.

At 74.7%, performance for this measure is 0.3% away from moving within the Amber banding.

Of those outside of the 3 day timescale an additional 16.6% had a Returner Interview completed, providing a total completion rate of 91.3%.

Data Notes

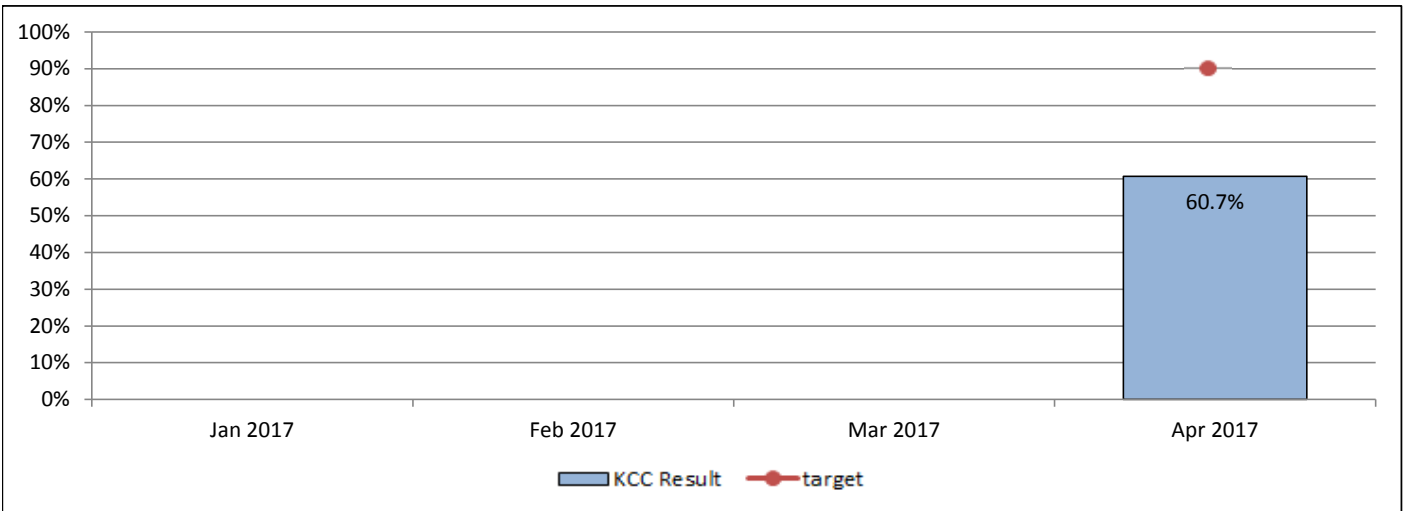
Target: 85% (RAG Bandings: Below 75% = Red, 75% to 85% = Amber, 85% and above = Green)

Tolerance: Higher values are better

Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

% of placement arrangement meetings held within 5 working days			Red
Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Jan 2017	Feb 2017	Mar 2017	Apr 2017
KCC Result	-	-	-	60.7%
Target	-	-	-	90.0%
RAG Rating				Red

Commentary

This is a new performance indicator, introduced for 2017/18 to measure compliance against the timeliness of placement arrangement meetings.

A Placement Arrangement meeting sets out the expectations for the child/young person's placement and it is hoped that applying more rigour to the timeliness and quality of these meetings will have a positive impact upon placement stability.

This performance measure is calculated over a rolling 12 month period and is currently within the Red RAG banding. Additional monitoring and tracking processes were implemented in February 2017 alongside a re-launch of the responsibilities under the care planning regulations. Both of these actions should lead to an improvement in data recording, and in performance against this measure, over the coming months.

Data Notes

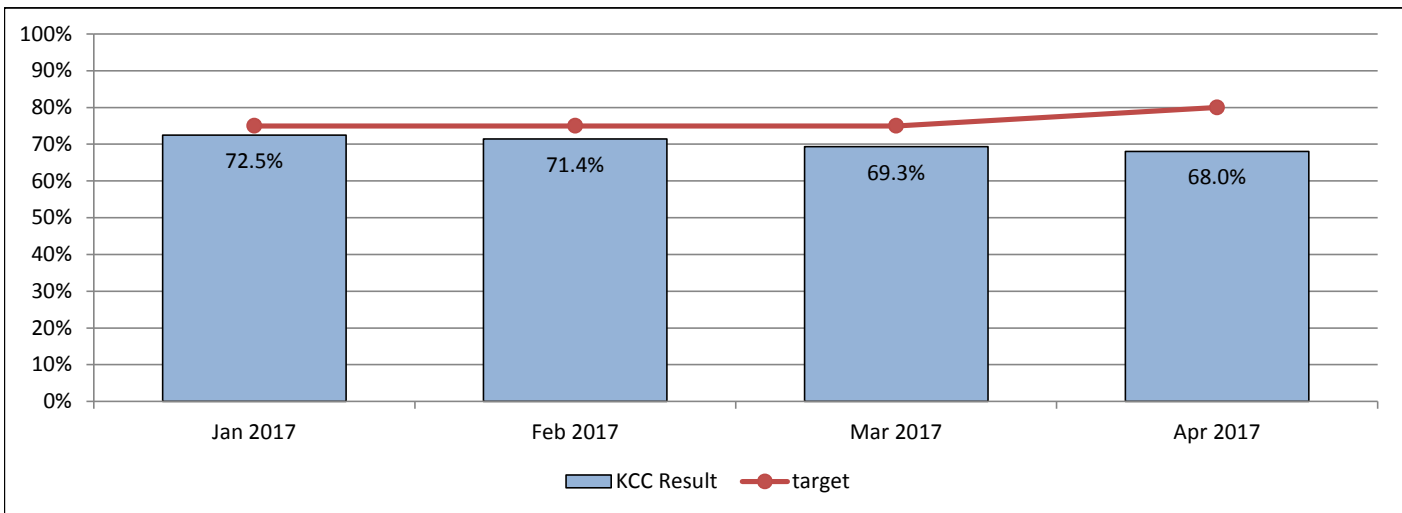
Target: 90% (RAG Bandings: Below 75% = Red, 75% to 90% = Amber, 90% and above = Green)

Tolerance: Higher values are better

Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

% of cases where adoption agreed as plan within 4 months, for those with an agency decision			Red
Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Jan 2017	Feb 2017	Mar 2017	Apr 2017
KCC Result	72.5%	71.4%	69.3%	68.0%
Target	75.0%	75.0%	75.0%	80.0%
RAG Rating	Amber	Amber	Amber	Red

Commentary

This performance measure has moved in to the Red RAG banding following an increase in the Target and RAG bandings for 2017/18.

The definition for this measure requires Adoption to be the sole plan at the 2nd Review, which is a maximum of four months after a child becomes 'Looked After' by the Local Authority. Some children will however have had more than 2 reviews within this timescale. For a number of children alternative plans were still being considered at the second review and this will be the correct course of action for these children as reunification to parents or extended family options will be being considered.

For 32 children over the 12 month period a decision on Adoption as the plan for permanence was not agreed within the first four months of coming into care. For 12 of these children the decision was made within 5 months. Had these been within the 4 months the Target for this measure would have been met. However, as explained above, a decision outside of the four-month time period may have been entirely appropriate.

Data Notes

Target: 80% (RAG Bandings: Below 70% = Red, 70% to 80% = Amber, 80% and above = Green)

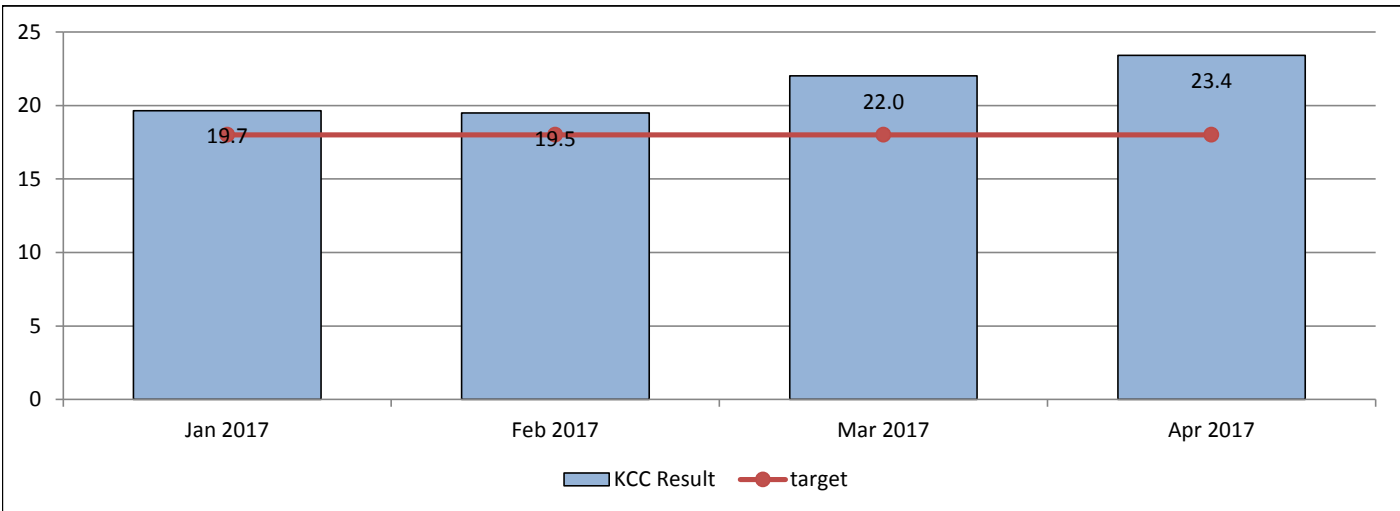
Tolerance: Higher values are better

Data: Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

Data Source: Liberi

Average Caseload of Social Workers in CSWTs			Red
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Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Jan 2017	Feb 2017	Mar 2017	Apr 2017
KCC Result	19.7	19.5	22.0	23.4
Target	18.0	18.0	18.0	18.0
RAG Rating	Amber	Amber	Red	Red

Commentary

At the outset of the Ofsted inspection they pursued a line of enquiry that Kent's referral rate into Children's Social Care Service was lower than national comparators. They subsequently found what they considered corroboratory evidence in identifying some contacts which had been closed in the Central Referral Unit (CRU) either prematurely or inappropriately. The response requires resources in a substantial increase in referrals going into the Children's Social Work Teams. This increase has now started to taper, but we anticipate that there will still be a residual impact longer term which will result in increased workload for SCS with resulting resource implications. Interim arrangements for additional agency staff are being made in those areas most under pressure.

Data Notes

Target: 18 (RAG Bandings: Above 22 = Red, 18 to 22 = Amber, 18 and below = Green)

Tolerance: Lower values are better

Data: Figures shown are based on a snapshot as at the end of the reporting month

Data Source: Liberi and Area Staffing Spreadsheets